



Return Merchandise Authorization Form

At Silo you can take advantage of our 1 year warranty with 90 days labor, free of charge. Just fill in the information below and return the completed form with the merchandise.

To return an item:

- 1) Contact Silo support for a Return Merchandise Authorization.
- 2) Fill in this form.
- 3) Ship ONLY the malfunctioning device without any accessories.
(example - Problematic TV: TV without base, adapters, remote, literature, cables.)
Pack the merchandise carefully to avoid any shipping damages.
- 4) Attach this form with a COPY of ORIGINAL INVOICE in the package.
- 5) Ship it using the self obtained shipping through a carrier/Silo provided shipping.
Make sure you are covered/understand the shipping risks such as theft/lost/damages and take appropriate measures.

Silo USA
 9705 Lurline Avenue Chatsworth CA 91311
 TEL : 818-341-3146 | FAX: 818-394-6905
 www.silotv.net | support@silotv.net

Date / /

Step 1 Fill out shipping information:

Name _____ e-mail _____
 Address _____ Suite/Apt. _____ City _____
 State _____ Zip _____ Country _____
 Phone _____ RMA # _____

Step 2 Where did you purchase your merchandise?

Retailer _____ URL _____
 Address _____ City _____
 State _____ Zip _____ Country _____

Step 3 List item(s) you are returning, including reason for return (from the list below):

SERIAL	? aVVW	Description	Reason

Reason for Return (fill in letter above) - (A) Shipping damages (B) Defective screen (C) Defective TV (D) Missing items

(E) Other -

If you have any additional comments or descriptions regarding the defects/defective items please mention it below.

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Step 4 Enclose and return:

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original packaging & condition they were received in (you must include all packaging materials and literature). Send your package prepaid and insured to this address unless otherwise informed:

**ATTN: RMA
 Silo USA
 9705 Lurline Avenue
 Chatsworth CA 91311**